

	<b>SALES &amp; MARKETING</b>  <b>CUSTOMER SERVICE</b>	Form No.: FCS035
		Revision: 02
		Revision Date: 04-06-07

## Limited Warranty

Startrans Buses by Supreme Corporation, warrants each new product (excepting the "Body Structure" as herein defined) for a period of one (1) full year after the initial date of retail purchase, or for twelve thousand (12,000) miles, whichever occurs first, after the actual date of purchase by the product's first owner, and agrees to repair any defective part subject to the items and limitations of this warranty agreement.

Startrans Bus warrants the "Body Structure" for five (5) years or seventy-five thousand (75,000) miles, whichever occurs first, from the date of delivery to the product's first owner.

"Body Structure" is defined as floor, wall, and roof structure but does not include any part of the automotive chassis as prepared by the automotive manufacturer. Items not considered body structure include (but are not limited to) the following:

- |         |                 |                                |                  |
|---------|-----------------|--------------------------------|------------------|
| >doors  | >roof vents     | >paint                         | >bumpers         |
| >window | >gel coat crack | >interior wall covering panels | >rub rail guards |
| >relays | >switches       | >lights                        |                  |

### LIMITATIONS

- Startrans bus retains the option to repair or replace.
- Startrans bus requires that all repairs performed under the terms of its limited warranty must be done at one of Startrans dealers or at one of Startrans authorized service centers. In the event that this requirement presents an undue hardship on the owner, Startrans requires that the owner call the Startrans factory service and warranty manager and secure approval for the repair work to be done at a qualified repair station whose qualifications are mutually agreed upon by both the factory service manager and the owner.
- Startrans requires that all warranty work performed under the terms of this limited warranty that exceeds two hundred dollars (\$200.00) in value of parts and labor combined must be approved by the Startrans warranty manager before the warranty work is performed. The Startrans warranty manager is located at Goshen, IN (Phone 877-258-1391).
- If the product has been previously used in dealer demonstration service beyond four thousand (4,000) miles/one (1) year, or as a dealer rental unit, the time used and the mileage accrued in the previous service above four thousand (4,000) miles/one (1) years counted toward the twelve thousand (12,000) miles limit and one (1) year's warranty, or in the case of the body structure, seventy-five thousand (75,000) miles or five (5) year's warranty.
- Startrans retains the right under the terms of its limited warranty to void its limited warranty due to any of the following items listed as exclusions:
  - a) Damage to product caused by an accident involving the vehicle.
  - b) Product failure caused by improper servicing.
  - c) Product failure caused by customer negligence.
  - d) Product failure caused by customer misuse.
  - e) Damage or product failure caused by freezing, flooding, fire, or any occurrences that may be termed an "Act of God."

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- Many component parts of the Startrans product are warranted by the manufacturer of these component parts, and therefore are not covered by Startrans limited warranty. The list of items not covered by Startrans warranty include, (but is not limited to) the following:
  - a) Automotive chassis as received from the chassis manufacturer
  - b) Wheel chair lifts and lock assemblies
  - c) Automotive air conditioners and heaters
  - d) Tires
  - e) Batteries
  - f) Air conditioners/heaters
  - g) Automotive cruise controls
  - h) Audio systems
  - i) Tag-axle suspension systems
  - j) Alternators and regulators
  - k) Seats/seating
  
- The manufacturer of these specific component parts offer a national network of service centers fully qualified to handle customer service problems.
  
- Startrans does not take responsibility for normal maintenance items, adjustments past thirty (30) days (door adjustment, lights, relays, switches, etc.) and any dealer, service center, or owner installation of equipment.
  
- Startrans does not undertake responsibility to any purchaser of its products for any undertaking, representation or warranty made by dealers selling its products beyond those herein expressed.
  
- Startrans does not assume responsibility for loss of use of the vehicle, loss of time, inconvenience, expense for gasoline, towing, telephone, travel, lodging, loss or damage to personal property or loss of revenues or the cost of a replacement rental vehicle.
  
- Startrans limited warranty as stated herein and any implied warranties that may be expressed by Startrans are limited to one (1) full year, or twelve thousand (12,000) miles, whichever occurs first, after the actual date of delivery by the vehicle's first owner. Body structure as defined herein is limited to five (5) years or seventy-five thousand (75,000) miles, whichever occurs first. The limited warranty extends to the original retail purchaser only is not transferable. Original purchase means the first retail purchaser purchasing the Startrans product from a Startrans dealer.
  
- Startrans limited warranty is applicable to any product registered and normally used within the United States and Canada only.

With the exception of "body structure" as defined herein, which has a different stated warranty, the limited warranty applicable to your product is for the duration of twelve thousand (12,000) miles or for the duration of one (1) full year after the initial date of retail purchase, whichever occurs first. Startrans is required by law to maintain records pertaining to the ultimate owner of each Startrans product. It is desirable for the warranty starting date to be registered properly at the Startrans factory within ten (10) days after the purchase date. A warranty/pre-delivery registration page is enclosed with each new product owner's manual package. The selling dealer should send this registration/pre-delivery page to the factory at the time of your purchase. The absence of this registration in no way changes your limited warranty. However, proof of date of purchase may be required at some future date should you need service attention under the terms of the limited warranty.